

ADSL Application Form

Page One

Talk to a consultant: 1300 660 886

Fax your completed form to 1300 732 731

Section 1: Service Address Details

Name (must be the same as phone bill)

Street address: (must not be a PO Box)

Suburb/City:

State:

Postcode:

Email Address:

Contact Name:

Contact Phone Number:

Proposed broadband phone number:

- Nominated phone number must be a Telstra line.
- Please check with a Netweekly consultant to confirm if these ADSL Plans are available in your area.

Section 2: Username

Existing Netweekly Customers

Enter your username here:

Password:

New Customers

A username is required to logon to our ADSL service. You may use any combination of numbers and/or letters, no shorter than 3 characters and no longer than 32 characters, and it must be one word e.g.: username@dsl.netweekly.com.au

Preferred Username:

Second preference:

Password:

Quick Transfer (Churn)

Quick Transfer or "churn" allows the transfer of ADSL connections between providers, without having to cancel the connection. It is cheaper and faster than re-connecting. The process usually takes around 2-3 days. The cost is \$50 (replaces connection fee)

In order for you to be able to quick transfer to Netweekly, your existing broadband provider must also be participating in this process.

Is the proposed ADSL number an existing broadband connection?

YES NO

If Yes, what is the account number of the service

My existing broadband ADSL provider is:

I wish to use Quick Transfer:

Churns from other ADSL providers are charged at \$50.

Security Details

Please choose one of the following Security Questions

What is your pets name?

What is your favorite movie?

What is your favorite sports team?

What is your mother's maiden name?

What is your father's middle name?



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Section 3: Service Plans and Pricing - Refer to Page 3 for bundled plans

Line Speed	Monthly Fee	Total Monthly Usage	Excess Data	Order
256/64 Kbps	\$29.95	200Mb	15c per Mb	<input type="checkbox"/>
256/64 Kbps	\$39.95	1,000Mb	No excess 1	<input type="checkbox"/>
256/64 Kbps	\$49.95	10,000Mb	15c per Mb 2	<input type="checkbox"/>
256/64 Kbps	\$59.95	25,000Mb	15c per Mb 3	<input type="checkbox"/>
512/128 Kbps	\$39.95	500Mb	15c per Mb	<input type="checkbox"/>
512/128 Kbps	\$49.95	3,000Mb	15c per Mb 4	<input type="checkbox"/>
512/128 Kbps	\$69.95	10,000Mb	15c per Mb 2	<input type="checkbox"/>
512/128 Kbps	\$79.95	25,000Mb	15c per Mb 3	<input type="checkbox"/>
1500/256 Kbps	\$49.95	500Mb	15c per Mb	<input type="checkbox"/>
1500/256 Kbps	\$69.95	3,000Mb	15c per Mb 4	<input type="checkbox"/>
1500/256 Kbps	\$89.95	10,000Mb	15c per Mb 2	<input type="checkbox"/>
1500/256 Kbps	\$99.95	25,000Mb	15c per Mb 3	<input type="checkbox"/>
*8000/384 Kbps	\$79.95	3,000Mb	15c per Mb 4	<input type="checkbox"/>
*8000/384 Kbps	\$89.95	7,000Mb	15c per Mb 5	<input type="checkbox"/>
*8000/384 Kbps	\$119.95	25,000Mb	15c per Mb 3	<input type="checkbox"/>
*8000/384 Kbps	\$149.95	50,000Mb	15c per Mb 6	<input type="checkbox"/>
512/512 Kbps	\$99.00	5,000Mb	15c per Mb 5	<input type="checkbox"/>
512/512 Kbps	\$119.00	20,000Mb	15c per Mb 3	<input type="checkbox"/>

- 1 If usage reaches 1,000Mb speed will be slowed to 72Kbps
 - 2 If usage reaches 15,000Mb speed will be slowed to 72Kbps
 - 3 If usage reaches 30,000Mb speed will be slowed to 72Kbps
 - 4 If usage reaches 5,000Mb speed will be slowed to 72Kbps
 - 5 If usage reaches 10,000Mb speed will be slowed to 72Kbps
 - 6 If usage reaches 60,000Mb speed will be slowed to 72Kbps
- As per the Acceptable Use Policy

* Maximum line speed for 8000 plans is dependant on distance from telephone exchange, quality of your phone line and equipment.

Note: Your usage is made up of your downloads and uploads combined.

Plan Changes will be charged at \$35

Section 4: Connection Types and Fees

Select from one of the following Netweekly self install packages:

Contract term is for 24 months:

Connection Fee for all ADSL Connections	\$99	<input type="checkbox"/>
Combo USB / Ethernet Dynalink ADSL Router	FREE	<input type="checkbox"/>
Ethernet 4 Port Dynalink ADSL Router	Add \$100	<input type="checkbox"/>
Ethernet 4 Port Linksys ADSL Router	Add \$115	<input type="checkbox"/>
Wireless 4 Port Dynalink ADSL Router	Add \$140	<input type="checkbox"/>
Wireless 4 Port Linksys ADSL Router	Add \$155	<input type="checkbox"/>

Standard Home Installation if required (Bendigo area only) - \$88 charged directly from all-tronics



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Section 5: VoIP Plans if required

Netweekly's Voice over Internet Protocol - VoIP, is a service that allows you to make telephone calls using a Broadband connection. These calls are charged at a much cheaper rate than those made on a standard landline service.

Note: Outgoing calls only through this service

Voip Equipment

VoIP Adapter \$88.00

Line Rental

\$9.95 per month - Can be added to existing Broadband connections providing the connection speed is at least 512 / 128k

Call Rates

14c Untimed Local or STD calls to land lines anywhere in Australia.

Mobile calls are 29c per Minute with 20c Flag Fall.

* Examples of International call rates

United Kingdom	8c / min
USA	13c / min
New Zealand	13c / min
Italy	9c / min
France	10c / min

* Please call for a complete listing

Bundled Plans

Netweekly Merge

Order

Special Price for all in one 4 Port Wireless VoIP ADSL Router with bundled plans
\$120

Netweekly Merge

1) 512 / 128k with 5gb usage (VoIP only plan)
VoIP line rental included
\$54.95 / month

2) 1500 / 256k with 5gb usage (VoIP only plan)
VoIP line rental included
\$74.95 / month



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Section 7: Operating Systems

Windows (USB or network card required)

- Windows 98 SE Windows 2000 Windows ME Windows XP Windows Vista

Mac OS (Network card required)

- Mac OS 8.6 Mac OS 9 Mac OS X/10

Section 8: Additional Components

Line Filter

Any Equipment sharing your broadband service line, other than your broadband modem, must be connected to your telephone plug via the use of an approved filter. If you have phones or any other phone device in a different location in your house connected to the same line, you will need to install additional line filters for each of these devices.

We include 1 filter with all our broadband plans where we have supplied the hardware. Subscribers supplying their own modem are required to purchase or provide a line filter.

Extra Filters

_____ filters at \$22.50 per filter (optional)

_____ wall mounted filters at \$29.95 per filter (optional)

Static IP address

All broadband plans are automatically supplied with a dynamic IP address. This means that your IP will change each time your ADSL modem / router is restarted. If you require your IP address to be static please tick the box below.

Static IP address - \$5.50 per month

Section 9: Payment Details

I authorise Netweekly to debit the following credit card every month.

Mastercard Visa

Card Holder	<input type="text"/>
Card Number	<input type="text"/>
Expiry Date	<input type="text"/>

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Section 10: Credit check Authorisation

For the purpose of processing your application and ongoing credit management of your account under the Privacy Act 1988 Section (E)(1), Netweekly may give the following information about you to a credit reporting agency:

- * personal identifying details, including your name, current and previous addresses, driver's licence number, date of birth and employer;
- * the fact you have applied for a service, and any credit limit on your account;
- * details of amounts which are overdue by more than 60 days, when steps have been taken by Netweekly to recover those overdue payments;
- * advice that payments are no longer overdue in respect of any default listed
- * cheques or credit card payments which have been dishonoured;
- * court judgments or bankruptcy orders made against you;
- * that, in the opinion of Netweekly, you have committed a serious credit infringement;
- * when Netweekly ceases to provide products or services to you.

Application Authorisation

Under the Privacy Act 1988 [Sections 18E(8)(c)/18L(1)(b)/18K(1)(b)/18N]

I/we authorise Netweekly to;

- * disclose the above information to a credit reporting agency & to seek from or give to any credit providers authorised by myself or named in a credit report the same information and any other information on my credit worthiness, credit history or credit capacity that credit providers are allowed to give under the Privacy Act.
- * obtain and use personal credit information for the purpose of considering an application for commercial credit & to obtain and use commercial information about my commercial credit worthiness or commercial history when considering an application for consumer credit.

For consumer credit

Name (please print) *	<input type="text"/>		
Drivers Licence Number: *	<input type="text"/>	Date of Birth *	<input type="text"/>
Signature *	<input type="text"/>	Date *	<input type="text"/>

* Please Note:
Application will not be processed if this section is not complete.

if more than one applicant

Name (please print)	<input type="text"/>		
Drivers Licence Number:	<input type="text"/>	Date of Birth	<input type="text"/>
Signature	<input type="text"/>	Date	<input type="text"/>

For commercial credit (Directors/Proprietors/Sole Trader to complete & sign below)

Company ABN / ACN	<input type="text"/>		
Name (please print)	<input type="text"/>	Date of Birth	<input type="text"/>
Address:	<input type="text"/>		
Signature	<input type="text"/>	Date	<input type="text"/>
Name (please print)	<input type="text"/>	Date of Birth	<input type="text"/>
Address:	<input type="text"/>		
Signature	<input type="text"/>	Date	<input type="text"/>

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Section 11: Agreement - Please read before signing

You acknowledge that: (a) the installation and operation of this broadband service may cause temporary disruption in your standard telephone service or a monitoring service; (b) the installation and operation of a monitoring service may cause temporary disruption to a broadband service; (c) the installation and operation of an broadband service may mean that certain telephony products designated as incompatible products will not be supplied to you using the same phone line; (d) any provider of a monitoring service used by you has been notified that; (i) installation and operation of a broadband service may cause temporary disruption in the standard telephone service or a monitoring service received by you; and (ii) installation of equipment such as central splitters and network termination devices may be required

Additional Information:

- Upgrades and downgrades of plans and line speeds can be done by emailing: adsl@netweekly.com.au (a \$35 charge applies for all plan changes).
 - If the customer decides to alter their application after we have commenced processing it, but before acknowledgment of the order from our wholesaler, an administration fee of \$35 will apply.
 - Broadband applications which are cancelled after processing has commenced, but before the order has been lodged with the wholesaler, will attract a cancellation fee of \$90.
- Our agreement will continue until the end of the fixed term as set out in this application.
If you relocate your service within the first six months of your contract period a \$90 disconnection fee will apply. This fee also applies if you disconnect your land line or it is disconnected by your telephone service provider.
If you plan to relocate please contact our office before moving.
A reconnection fee of \$99 will apply to re-activate your ADSL service if disconnected or relocated.
If you cancel your ADSL service before your contract expires you are liable for the remaining period of your contract, eg, contract terminated after 6 months on \$39.95 plan, contract payout figure \$719.10 (18 months x \$39.95).

By submitting this application, you agree to accept service from Netweekly under our Terms and Conditions at http://www.netweekly.com.au/terms_and_conditions.asp and adhere to our Acceptable Use Policy at <http://www.netweekly.com.au/usage.asp>

- The commencement date is the day the service is connected by the wholesaler.
- Your anniversary date is the date your account becomes activated. It is also the date your account will renew. Your monthly data transfer allowance starts from this date each month.
- Telephone line must be a direct line. Incompatible services as advised by our wholesaler include Analogue NT1, Call diversion number only, customer loop metering, easy call multiple number, home zip, incontact, message bank virtual, onramp, ported number, satellite service and site line.

Reseller

Customer Signature

Date

Upon ADSL Activation I wish to cancel my dialup account (if applicable) with Netweekly. Your email address will still be kept.